

Mr. Albert Zywar
Herman Stewart Construction
4550 Forbes Boulevard
Lanham, MD 20706

Dear Al:

No punchlist, no complaints, and a line of customers outside the Herculite door – what more can a girl ask for.....

Please accept my heart felt thanks for your commitment to the 72nd Street project. Urban Outfitters benefited from your knowledge, your patience, and your sense of diplomacy.

Knowing that you find comfort in projects that are linear and rational in nature (first you play the front nine and *then* you play the back nine), I can only imagine how frustrating each and every day was for you working in such truly bizarre conditions. From the rastafarian electrician whose hard hat was a couple of feet above his head, to the six month wait for vacant apartments to agree to four hours without heat, to the 140 tons of no tolerance on bedrock, to the sins of HMV, to Joe Pesci - the cards were stacked against you.

Again, thank you for your commitment from demolition to punchlist. I hope that our paths will cross again.

Sincerely,


Anne Walsh
Project Manager

CC: Terry Varner
Richard Hayne